

—Personalized Fine Jewelry—



Catalog



A Richards and West Company

### About Richards & West

#### A Hallmark for Excellence

Since 1982, Richards & West has crafted fine jewelry to create exquisite pieces that blend a rich heritage of craftsmanship with a hallmark for excellence.

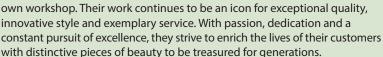
The history of Richards & West goes back to John Richard Keim. His gift and passion for the art of fine jewelry making and design established him as a master jeweler. As a young man, John devoted his skill and talent to creating a designer line of men's and women's jewelry, as well as elegant one-of-a-kind fine custom pieces for both jewelry stores and individual clients. With hard

work and patience, his business flourished as he gained a reputation for his extraordinary abilities and craftsmanship.

Built on an uncompromising passion for artisanship, Richards & West's skilled in-house talent is renowned for their creativity and meticulous attention to detail. In pursuit of excellence, master jewelers use old world skills and modern technology to transform precious metals and gems into unique designs of the highest quality.

Over the years, Richards & West has melded the past and the present into magnificent and timeless pieces.

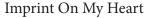
Today, Richards & West continues it's mission of creating fine jewelry in its



RICHARDS WEST

Manufacturers of Fine Jewelry Toubladd 1981

Richards & West is proud to be an American-made fine jewelry company. All of our fine jewelry is entirely made in our renowned in-house workshop in East Rochester, New York, USA.





Imprint On My Heart is the top-of-the-line choice for personalized fine jewelry. Each piece is made by master artisans in our in-house workshop in East Rochester, NY, USA.

We use only the finest precious metals and genuine gemstones. Prints and handwriting are cast into the metal (not engraved) so they will never wear off. This attention to detail and craftsmanship ensures you will receive an heirloom quality piece that will last for generations.

#### Your Personalized Keepsake

#### **Print Type**

Any fingerprint, thumbprint, hand/footprint, a loved one's signature or artwork can be turned into a piece of fine jewelry. For infants, a hand/footprint supplied by the hospital will work best. We will be glad to supply an ink

fingerprint kit to take your own prints at home if you do not already have them.

#### Selecting a Jewelry Design and Size

The Imprint On My Heart Collection offers a large selection of designs that appeal to both men and women. Please consider size when choosing the design that fits your needs. If you don't see exactly what you want, we will take your idea and create a unique piece just for you. Engraving is always included.



Medium ~3/4"



Large

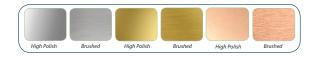
#### Choosing a Metal and Finish

All our keepsakes are solid cast, sturdy and ideal for everyday wear. We offer sterling silver, 14k in white, yellow, rose and green gold. In 18k, we offer white, yellow and rose gold. Some select pieces are also offered in platinum. A high polish or brushed finish is available for any keepsake.

Petite

~1/2"

Key: SS/Sterling Silver 14k/Yellow or White Gold S4/Sterling Silver with 14k Yellow Gold SR/Sterling Silver with 14k Rose Gold



#### Additional Customization

You can add handwriting and/or gemstones to most pieces. Standard gemstone size is 2-1/2mm.

- Garnet (January) \$39
- Amethyst (February) \$39
- Aquamarine (March) \$39
- White Topaz (April) \$39
  - Diamond Melee (April) \$150
- Emerald (May) \$125
- Alexandrite (June) \$245
- ORuby (July) \$125
- Peridot (August) \$39
- Sapphire (September) \$125
- PinkTourmaline (October) \$39
- Citrine (November) \$39
- Blue Topaz (December) \$39

Additional gemstone sizes are available. Please call for more information.

Would you like assistance with your order? Friendly, personal service is available by calling 888-515-8324. Order online anytime at www.ImprintOnMyHeart.com.

# Choose Your Print Type

#### IT ALL STARTS WITH A PRINT...



Fingerprint



Handprint



Footprint



Area Print

#### A MOST LUXURIOUS KEEPSAKE COLLECTION

The finest solid cast sterling and gold paired with the highest quality gemstones create a collection of stunning keepsakes that are crafted into one-of-a-kind personalized fine jewelry.

# Timeless Designs



### HEIRLOOM QUALITY KEEPSAKES

Rectangular, oval, circle, square and teardrop pieces are specifically designed to accommodate a single thumb print or foot print impression.



Finger Print Tag has .38 CTTW in diamonds

J. Square Petite (J16) | SS · \$375 - 14k · \$1045

## Hearts











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#### THE HEART: A SYMBOL OF EVERLASTING LOVE

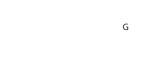
Imprint On My Heart creates the highest quality keepsakes that are designed to last for generations. Diamonds or genuine birthstone(s) may be added to further personalize your heirloom keepsake.







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- A. Heart w/Diamond Bezel (A50) Medium | SS · \$1945 14k · \$2845
- B. Heart Slider Large (A4) | SS · \$495 14k · \$1795 Medium (A3) | SS · \$395 - 14k · \$1295
- C. Heart Slider w/Diamond Bezel Large (A77) | SS · \$2295 14k · \$3495
- D. Heart w/Baby Prints and Sapphire (A4) | SS⋅\$695 14k⋅\$1995 Medium (A3) | SS⋅\$595 - 14k⋅\$1495
- E. Heart w/Diamond Bezel Large (A72H) | SS · \$2295 14k · \$3495
- F. Heart w/Baby Print Large (A2R) | SS · \$ 495-14k · \$1795 Medium (A1R) | SS · \$ 395 - 14k · \$1295
- G. Fancy Heart Petite (J14) | SS · \$375- 14k · \$945
- H. Heart Pendant Large (A2H) | SS · \$495- 14k · \$1795 Medium (A1R) | SS · \$395- 14k · \$1295
- I. Heart w/Twisted Bail and Emerald Large (A6) | SS · \$695 14k · \$1995
   Medium (A5) | SS · \$595-14k · \$1495

Heart w/Diamond Bezel Medium has .50 CTTW in diamonds Heart Slider has .63 CTTW in diamonds Heart w/Diamond Bezel Large has .63 CTTW in diamonds

# Love Note Handwriting





#### PRESERVE A LOVE NOTE FOR GENERATIONS

Handwriting keepsakes are created using actual handwriting samples and/or artwork. They can be a stand alone piece or added to a fingerprint jewelry design if space allows.







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LOVE YOU Pappy

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- B. Circle Pendant Large (B2) | SS · \$495 14k · \$1595
- C. Heart Pendant Large (A2H) | SS · \$495 14k · \$1795 Medium (A1H) | SS · \$395 - 14k · \$1295
- D. Circle Pendant Medium (B1) | SS · \$395 14k · \$1295
- E. Tear Drop Pendant Large (K14) | SS · \$495 14k · \$1395 Medium (K15) | SS · \$395 - 14k · \$1295
- F. Heart Pendant Large (A2) | SS · \$495 14k · \$1795
- G. Oval Pendant Large (B6) | SS · \$495 14k · \$1395
- H. Dog Tag Large (C2) | SS · \$595 14k · \$2995 Medium (C1) | SS · \$495 - 14k · \$1575
- I. Dog Tag Medium (C1) | SS · \$495 14k · \$1575
- J. LittleMe Diamond Initial Love Note (P1154LN) | SS · \$895 14k · \$1595



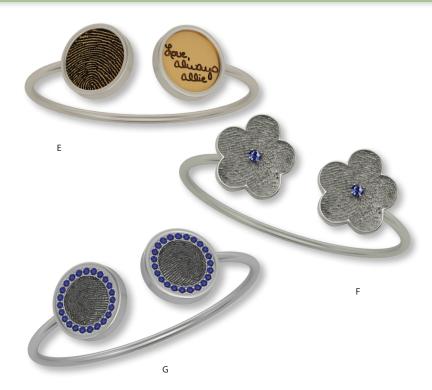
LittleMe Diamond Initial Love Note has 0.10 CTTW in diamonds

## Bracelets



### A KEEPSAKE TO TREASURE ALWAYS

Connect someone you love or a memory you hold dear with a beautiful one-of-a-kind bracelet you'll cherish for a lifetime.





- A. Circle Cuff Bracelet w/Bezel Medium (K13) | SS · \$2075 S4 · \$2995
- B. Rectangular Cuff Bracelet w/Bezel (K01) | SS · \$1825 S4 · \$2895
- C. Heart Cuff Bracelet w/Bezel (A52) | SS · \$1595
- D. Fingerprint and Black Onyx Gemstone Circle Cuff Bracelet (K02) SS · \$595
- E. Fingerprint and Love Note Circle Cuff Bracelet (B24) | SS · \$795
- F. Flower Cuff Bracelet w/Two Sapphires (K04) | SS · \$1195
- G. Two Thumb Print Cuff Bracelet w/Sapphire Bezel Medium (K03)  $SS \cdot S2495$
- H. Charm Bracelet w/Medium Heart Charm and Peridot Gemstone (CHA1)  $\mid$  SS · \$545

Circle Cuff Bracelet w/Bezel has .50 CTTW in diamonds
Rectangular Cuff Bracelet w/Bezel has 0.38 CTTW in diamonds

# Necklaces



### SPECIAL PEOPLE WORN CLOSE TO THE HEART

Keep the most special people in your life close to your heart forever.



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- A. Round Print Necklace w/Bezel Medium (B85) | SS  $\cdot$  \$ 1895 S4  $\cdot$  \$2845
- B. Your Family Prints Necklace w/Four Prints (B22) | SS·\$1095 - 14k·\$3495
- C. Initial Round Two Print Necklace (K07) | SS · \$895
- D. Multi-Heart Bead Necklace Petite (A13) | SS · \$ 1395
- E. Petite Circle Bead Necklace (B15N) | SS·\$495 Bead only no chain (B15) | SS·\$395 - 14k·\$1395

Round Print Necklace w/Bezel has .50 CTTW in diamonds All necklaces have sterling silver chains

Some of our pendants can be made into a fixed stationed necklace as featured. A selection of chains are available.

Call 888-515-8324 and a Customer Service Representative can assist you with selections and pricing.

# Earrings







#### FASHIONABLE AND MEMORABLE

For daytime and into the evening, our earrings will make a statement while capturing the touch of someone you love.









A. Drop Circle Earrings (J19EDCR) | SS · \$495 - 14k · \$1395

B. Spring Flower Earrings w/Sapphires (B38) | SS · \$895 - 14k · \$1795

C. Heart Drop Earrings (J19EDHS) | SS · \$495 - 14k · \$1295

D. Teardrop Drop Earrings (J19EDTD) | SS · \$495 - 14k · \$1495

E. Oval Drop Earrings (J19EDOV) | SS · \$495 - 14k · \$1495

F. Heart Post Earrings Petite (J12) | SS · \$345 - 14k · \$745

G. Circle Post Earrings (J18EOCR) | SS · \$345 - 14k · \$745

# Family





#### THE WHOLE FAMILY

Create a keepsake with all the children and grandchildren's prints. Custom designed with your entire family in mind.



- A. Dog Tag w/Multiple Prints Large (C2V-4) | SS · \$695 14k · \$3095
- B. Heart w/Two Fingerprints Large (A12) | SS  $\cdot$  \$445 14k  $\cdot$  \$1145
- C. Cascading Hearts Large (A8) | SS  $\cdot$  \$595 14k  $\cdot$  \$3195
- D. Double Rope Loop Heart (A14) | SS · \$595 14k · \$2995
- E. Oval and Teardrop Pendant (K08) | SS · \$795
- F. Double Rope Loop Heart w/Emerald and Peridot (A14) | SS · \$2195
- G. Oval and Teardrop Pendant (K09) | SS  $\cdot$  \$795
- H. Multi-Print Circle Large (B16) | SS · \$545 14k · \$1695
- I. Ying Yang Large (B25) | SS · \$545 14k · \$1695

# Baby



#### LITTLE FINGERS AND LITTLE TOES

Capture the memories of those special days with the hand or footprints of your baby.







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- A. Heart Slider w/3mm Sapphire Large (A2) | SS  $\cdot$  \$695  $\,$  14k  $\cdot$  \$1995 Medium (A3) | SS  $\cdot$  \$595  $\,$  14k  $\cdot$  \$1495
- B. Ribbed Print Medium (B96) | SS · \$595 SR · \$695
- C. Dog Tag Large (C2) | SS · \$595 14k · \$2995 Medium (C1) | SS · \$495 - 14k · \$1575
- D. Heart Pendant w/Baby Foot Print Large (A2) | SS · \$495 14k · \$1795 - Medium (A2) | SS · \$395 - 14k · \$1295
- E. Heart Pendant w/Baby Hand Print Large (A1)  $\mid$  SS · \$495 14k · \$1795 Medium (A1)  $\mid$  SS · \$395 14k · \$1295
- F. Circle Pendant w/Baby Prints Large (B2) | SS · \$495 14k · \$1695 Medium (B1) | SS · \$395 - 14k · \$1295
- G. Baby Footprint Teardrop Medium (B7) | SS · \$395 14k · \$1095
- H. Dog Tag w/Baby Prints Large (C2) | SS · \$595 14k · \$2995 Medium (C1) | SS · \$495 - 14k · \$1575
- I. LittleMe Diamond Initial Love Note (P1154FT) | SS · \$895
- J. Tear Drop Pendant w/Baby Prints and Two Blue Topaz Large (B8)  $SS \cdot \$575 14k \cdot \$1375$
- K. Cuff Links w/ Baby Prints Medium (M9) | SS · \$595

LittleMe Diamond Initial Love Note has .10 CTTW diamonds

## Mens



### KEEPSAKES FOR MEN

The perfect, personalized keepsake for him to wear everyday or with his best suit.

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- A. Dog Tag Key Ring w/Antique Accent Large (K10) | SS  $\cdot$  \$495 14k  $\cdot$  \$1895
- B. Small Vertical Tag (C3) | SS · \$495 14k · \$1895
- C. Large Dog Tag (C2) | SS · \$595 14k · \$2995 Medium (C1) | SS · \$495 - 14k · \$1575
- D. Football Key Ring (B13K) | SS · \$495 14k · \$1495
- E. Nautical Portal Key Ring (B34) | SS  $\cdot$  \$495 14k  $\cdot$  \$1495
- F. Tie Tack Petite (M3) | SS · \$375 14k · \$1095
- G. Oval Cuff Links (M1) | SS · \$595
- H. Framed Cross Pendant (C14) | SS · \$495 14k · \$1495
- I. Rectangular Cuff Links (M6) | SS · \$595

Tie tack chain and bar are gold filled

# Rings





#### YOUR LOVED ONE WRAPPED AROUND YOUR FINGER

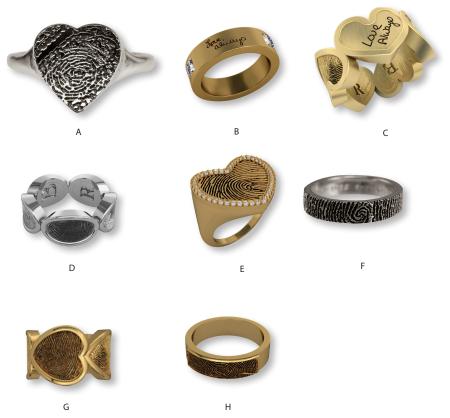
Handmade and delicately engraved, our fingerprint rings provide an everlasting reminder of how your life has been touched by a person you love.



- A. Full Fingerprint Band w/Diamonds (C41)  $\mid$  SS · \$2895 14k · \$4895
- B. Men's Fingerprint Signet Ring (G02131) | SS · \$495
- C. Fingerprint Wedding Band with Diamonds (C33) | SS  $\cdot$  \$1195 14k  $\cdot$  \$2995
- D. Men's Cushion Signet Ring (G1099) | SS · \$495 14k · \$2195
- E. Heart Signet Ring w/Pink Tourmaline (A53) | SS · \$1595 14k · \$3795
- F. Clover Flip Ring (B91) | SS · \$595
- G. Circle Ring (B20) | SS · \$495
- H. Ladie's Oval Signet Ring (B0063) | SS · \$445 14k · \$995
- I. Men's Oval Fingerprint Signet Ring (G01316) | SS  $\cdot$  \$475 14k  $\cdot$  \$1195
- J. Men's Rectangular Signet Ring (G01635) | SS · \$595 14k · \$1945

Full Fingerprint Band has .88 CTTW of diamonds with an 8mm band Fingerprint Wedding Band has .25 CTTW of diamonds

All rings are priced in size 7 womens and 9 mens—please call for price in your size  $\,$ 



A. Heart Signet Ring (A10) | SS  $\cdot$  \$395- 14k  $\cdot$  \$1095

B. Fingerprint/Handwriting Band w/Diamonds (C32)  $\mid$  SS · \$1295 - 14k · \$1995

C. Multi Heart Ring w/Bezel (A64-5) | SS · \$845 - Y4 · \$2495

D. Circle Family Fingerprints Ring (C34)  $\mid$  SS  $\cdot$  \$795

E. Heart Signet Ring w/Diamond Bezel Medium (A53) | SS·\$1995 14k·\$4495

F. Full Fingerprint Band (C40) | SS · \$495 - 14k · \$1295

G. Stacked Hearts Ring (A57) | SS · \$795 - 14k · \$1995

H. Partial Fingerprint Band (C20) | SS · \$445 - 14k · \$1245

Heart Signet Ring has .50 CTTW in diamonds

Fingerprint/Handwriting Band has .25 CTTW in diamonds

Full Fingerprint Band is 6mm

Partial Fingerprint Band is 6mm

All rings are priced in women's size 7 and men's size 9—please call for price in your size  $\frac{1}{2}$ 



- I. Circle Ring w/Diamond Bezel Medium (B75) | SS  $\cdot$  \$1895 14k  $\cdot$  \$2995
- J. Round Flip Ring (B92) | SS  $\cdot$  \$495
- K. Two Petite Circles Ring (B32) | SS  $\cdot$  \$595
- L. Open Double Circle Fingerprint Ring (B78) | SS · \$595
- M. Full Print Band (K11) | SS · \$595 14k · \$1995

Circle Ring has .50 CTTW of diamonds

Full Print Band is 8mm and is in 14k yellow and white gold

All rings are priced in women's size 7 and men's 9—please call for price in your size

## Pets



#### THE FRIEND WHO IS ALWAYS AT YOUR SIDE

They are our children, our companion, our comfort. Remember them in a very touching and special way.







- A. Paw Pendant Large (B2P) | SS · \$745 14k · \$2395 Medium (B1P) | SS · \$695 - 14k · \$1595
- B. Heart/Diamond Bezel Large (A72P) | SS · \$2295 14k · \$3495
- C. Heart Pendant Large (A2P) | SS · \$495 14k · \$1795 Medium (A1P) | SS · \$445 - 14k · \$1295
- D. Square Pendant Large (C6P) | SS · \$495 14k · \$1795 Medium (C5P) | SS · \$445 - 14k · \$1295
- E. Dog Tag Large (C2P) | SS · \$575 14k · \$2995 Medium (C1P) | SS · \$495 - 14k · \$1575
- F. Dog Nose Print (P3P) | SS · \$595 14k · \$2195
- G Dog Paw Print (P4SS) | SS · \$795 14k · \$1995
- H. Dog Paw Print w/Garnet Gemstone (P1P) | SS  $\cdot$  \$845 14k  $\cdot$  \$2045

Heart/Diamond Bezel has .65 CTTW in diamonds

Taking your pet's paw or nose print is easy. When you place your order, we will send you one of our print kits, which contains simple instructions.

## Lockets



### PRICELESS TREASURES HELD BY YOUR HEART

These fine jewelry lockets have the option to place a photo, hair or other sentimental token securely inside.









- A. Circle Locket w/Diamond Bezel Large (D25) | SS  $\cdot$  \$2445 14k  $\cdot$  \$3595
- B. Circle Locket w/Sapphire Bezel Medium (D24) | SS · \$1695
- C. Heart Locket w/Fingerprint Large (D1) | SS · \$795
- D. Square Locket with Emerald Gemstones Medium (D26)  $\mid$  SS  $\cdot$  \$1995 14k  $\cdot$  \$3195
- E. Oval Locket Medium (D2) | SS · \$645
- F. Circle Locket Medium (D4) | SS · \$645
- G. Teardrop Locket Large (D10) | SS · \$895
- H. Rectangle Locket w/ Baby Prints (D19) | SS · \$895

Circle Locket has .63 CTTW in diamonds

## Sea Creatures



#### **UNDER THE SEA TREASURES**

Beautiful and graceful, delicate and curious—crafted with a fingerprint for that special memory.



A/B. Starfish w/Diamond Bezel Large (F7) | SS  $\cdot$  \$2495 - 14k  $\cdot$  \$3995 C. Octopus w/Sapphire Eyes Large (F5) | SS  $\cdot$  \$625 - 14k  $\cdot$  \$1895 D. Tropical Fish w/Sapphire Eye Large (F2) | SS  $\cdot$  \$525 - 14k  $\cdot$  \$1895 E. Sea Horse w/Sapphire Large (F3) | SS  $\cdot$  \$495 - 14k  $\cdot$  \$1295 F. Dolphin w/Sapphire Eye Large (F6) | SS  $\cdot$  \$495 - 14k  $\cdot$  \$1295 G. Sea Turtle w/Sapphire Eyes Large (F4) | SS  $\cdot$  \$575 - 14k  $\cdot$  \$1895

Starfish has 0.85 CTTW in diamonds

## Nature



### SOMETHING FOR EVERYONE

Custom designed from flowers to shamrocks to angel wings—there's something to please everyone.





- A. Sunflower (J26) Large | SS · \$645 14k · \$995
- B. Four Leaf Clover (D8) | SS · \$395- 14k · \$1295
- C. Spring Flower w/Sapphire Large (B37) | SS · \$695 14k · \$1895
- D. Snowflake w/Diamonds (K05) Large | SS · \$995
- promovnane wy pramorras (165) zarge | 55 45
- E. Two Print Butterfly (J2) Large | SS · \$495
- F. Bear (D17) Large | SS · \$495
- G. Cat w/Blue Sapphire Eyes (H02) | SS · \$545
- H. Owl & Moon (D33) Large | SS · \$575 14k · \$995
- I. Owl w/Citrine Eyes (D9) Large | SS \$575
- J. Tulips (D23) | SS · \$595
- K. Duck Large w/Blue Topaz Gemstones (J9) | SS  $\cdot$  \$ 545
- L. Frog w/Emerald Eyes (B62) Large | SS · \$675

Snowflake has 0.16 CTTW in diamonds

# Symbolic





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Pieces that enrich our spiritual life and have a special meaning of faith and worship.

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A. Tube Cross Large (C17) | SS · \$595 - 14k · \$1695
B. Flared Cross Large (C16) | SS · \$575 - 14k · \$1495
C. Framed Cross Large (C14) | SS · \$495 - 14k · \$1495
D. Cross Large (C9) | SS · \$575 - 14k · \$1495
E. Six Point Star Large ( K06) | SS · \$445 - 14k · \$1045
F. Flag Large (A32) | SS · \$495 - 14k · \$1795
G. Lock Large (B42) | SS · \$495 - 5S/14k · \$1145
H. Angel Wing Medium (B33) | SS · \$395
L. Ichthys Fish Large (B18) | SS · \$495 - 14k · \$1795
J. Maltese Cross Large (C8) | SS · \$495 - 14k · \$1795

# This and That



### A KEEPSAKE LIKE NO OTHER

No matter what your interest or taste, we have a custom keepsake that is just right for you.







G







- A. Circle Key w/Diamond Bezel (D30) | SS · \$1495 14k · \$ 2895
- B. Modern Square Large (C30) | SS · \$495 14k · \$ 2195
- C. Music Note Pendant (B70) Medium | SS · \$395 14k · \$795
- D. Small Flower and Vine (B27) | SS · \$545 14k · \$1325
- E. Princess Crown w/Garnets (D15) | SS · \$595
- F. Darth Vadar Key Ring (DFK) | SS · \$645
- G. Cowboy Boot Large (J11) | SS · \$545
- H. Heart Key (D21) | SS · \$495 14k · \$1895
- I. Pirate Skull ( D16 ) | SS · \$595

Circle Key has .39 CTTW in diamonds

# **Special Interests**









CAPTURE A MEMORABLE TIME

Representing your favorite cause, sport or activity, we have custom designs to help you capture those memorable times.



A. Puzzle Piece Large (B19) | SS · \$445 - 14k · \$1145

B. Dressage Stirrup Medium (C63) | SS · \$395

C. Nautical Porthole Medium (B34) | SS · \$495

D. Karate Oval w/Belt Large (D60) | SS · \$495 - S4 · \$995

E. Tennis Racquet Large (B14) | SS · \$395 - 14k · \$1295

F. Boxing Glove Medium (D14) | SS · \$395 - 14k · \$1295

G. Golf Divot Tool (B21)  $\mid$  SS  $\cdot$  \$695

H. Baseball Large (B12) | SS · \$495 - 14k · \$1495

I. Football Large (B13) | SS · \$495 - 14k · \$1495

J. Bicycle Slider (A18) | SS · \$495

Golf Divot has .06 CTTW in diamonds

# Monograms



### PERSONALIZED AND TREASURED BY ALL

Combine your personal initial with a fingerprint and it will become your favorite piece of jewelry and a treasured family heirloom.

## Voicewave









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Voicewave Ring—call for pricing above size 11

A. Voicewave Bracelet (VWB1003) | SS · \$395 B. Voicewave Pendant (VWP1001) | SS · \$375 C. Voicewave Dog Tag (VWP1004) | SS · \$495 D. Voicewave Ring (VWR1002) | SS · \$395

Voicewave Bracelet available in 7", 8" and 9"

### RECORD, DESIGN AND PRESERVE

Share a personal message with a loved one, an important quote that strengthens you or keep a special moment close to you in your own unique voice pattern.

## **Customized Pieces**





### **Your Vision and Inspiration**

For those special remembrances, Richards & West's master artisans can work with your idea to create a completely unique piece from a picture or a simple sketch. We can even incorporate heirloom jewelry into the piece.

If you would like to know more about Richards & West's Imprint On My Heart custom design services, please contact our Customer Service Department at 888.515.8324 or by email at info@imprintonmyheart.com

### WHEN ONLY A UNIQUE PIECE WILL DO

Our master artisans can create an Imprint On My Heart piece of fine jewelry that is unique to you, a very distinctive design that captures your vision like the ones pictured.



For The Love of Golf

## **Policies**

#### General Information

Each Imprint On My Heart you order is custom artwork and very personal. Our in-house workshop hand fabricates each piece. Slight variations or subtle differences may occur. These variations add to the natural beauty and individuality of these unique keepsakes. To discuss a variation of any piece, call our Customer Service Department at 888-515-8324. We will work with you to create your unique jewelry design.

### **Quality of Prints**

If you have decided to order an Imprint On My Heart with a custom hand, finger, foot, paw or nose print, please note that the final results may vary based on the quality of the print and the type of metal chosen. Prints of infants and toddlers may not be as well defined as those of older children and adults. Prints in sterling silver can appear to have greater definition with a patina finish than prints in gold.

#### **Return Policy**

Customer satisfaction is very important to us—if you feel that we have made an error with your order, please contact us by phone at 888-515-8324 within 5 business days of receipt of the product.

#### Order Cancellation

Customers may cancel an order within 24 hours after placing it. We are unable to cancel an order after 24 hours have passed.

#### Warranty Policy

Richards & West, Inc. provides a limited warranty on all your jewelry purchased from Imprint On My Heart. This warranty covers manufacturers defects in workmanship but it does not cover neglect or abuse. The periodic inspection of your jewelry purchase is the best way to safeguard against potential problems. Imprint On My Heart gladly provides free inspections of all your jewelry. Regular upkeep of your jewelry is required to maintain your warranty. This includes paying for any normal repairs required due to wear, damage, or abuse.

### **Shipping Information**

Imprint On My Heart products are shipped using Fed Ex, UPS or USPS, adult signature is required. Shipping costs will be quoted at the time of ordering. We ship to the Continental USA, Canada and Internationally, where permitted. Imprint On My Heart is not responsible for duty or other custom fees.

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